

Good morning Intergovernmental Partners,

I have attached a flyer containing information for policyholders on how to register to have their flood insurance claims reviewed. This one page document contains the contact information needed to request a review as well as a list of information that policyholders will need to provide when they call. The deadline for requesting a review is Tuesday, September 15, 2015. A copy of the flyer is pasted below as well.

Please feel free to share the information with your constituents.

Best,

*Richard Stokes*

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## Did you file a flood insurance claim after Hurricane Sandy?

You may be eligible to have your claim reviewed. You can ask FEMA to take another look.

It's a simple process. **Call toll-free 866-337-4262.**

For individuals who are deaf, hard of hearing, or have a speech disability and use 7.11 or VRS, please call 866-337-4262. For individuals using a TTY, please call 800-462-7585.

You can download a form requesting a review at [www.fema.gov/sandyclaims](http://www.fema.gov/sandyclaims) and email it to [FEMA-sandyclaimsreview@fema.dhs.gov](mailto:FEMA-sandyclaimsreview@fema.dhs.gov) or fax it to 202-646-7970.

When you call, please have ready:

- The name on the policy
- The address of the damaged property
- The policy number

**The deadline for requesting  
a review is September 15, 2015**