



COMCAST CONNECTIONS

LOOKING FORWARD
GIVING BACK



Helping Boys & Girls Clubs Build Great Futures

Thanks to My.Future grants from Comcast NBCUniversal, Boys & Girls Clubs in New Jersey will have tools and resources to explore the web, communicate digitally, and create media productions, as well as pursuing more advanced topics, such as robotics, coding and game design. My.Future, Comcast NBCUniversal's long-term technology partnership with the Boys & Girls Clubs of America, supports their Great Futures campaign, inspiring youth to embrace digital technology while elevating the role of out-of-school time and enriching after-school and summer programs.

Comcast announced its support at the Boys & Girls Clubs of New Jersey's Concert for Kids, an annual fundraiser, at which club member Alexandra Marx sang a beautiful rendition of the Star Spangled Banner.

Pictured L to R: Ralph Portuguez, Comcast Customer Care Supervisor; Denise Johnson; Alexandra Marx, Boys & Girls Club member; Donna Berry; Kimberly Smith, Comcast Director of Community Investment; Taliek Wise; and Wayne Ortiz.



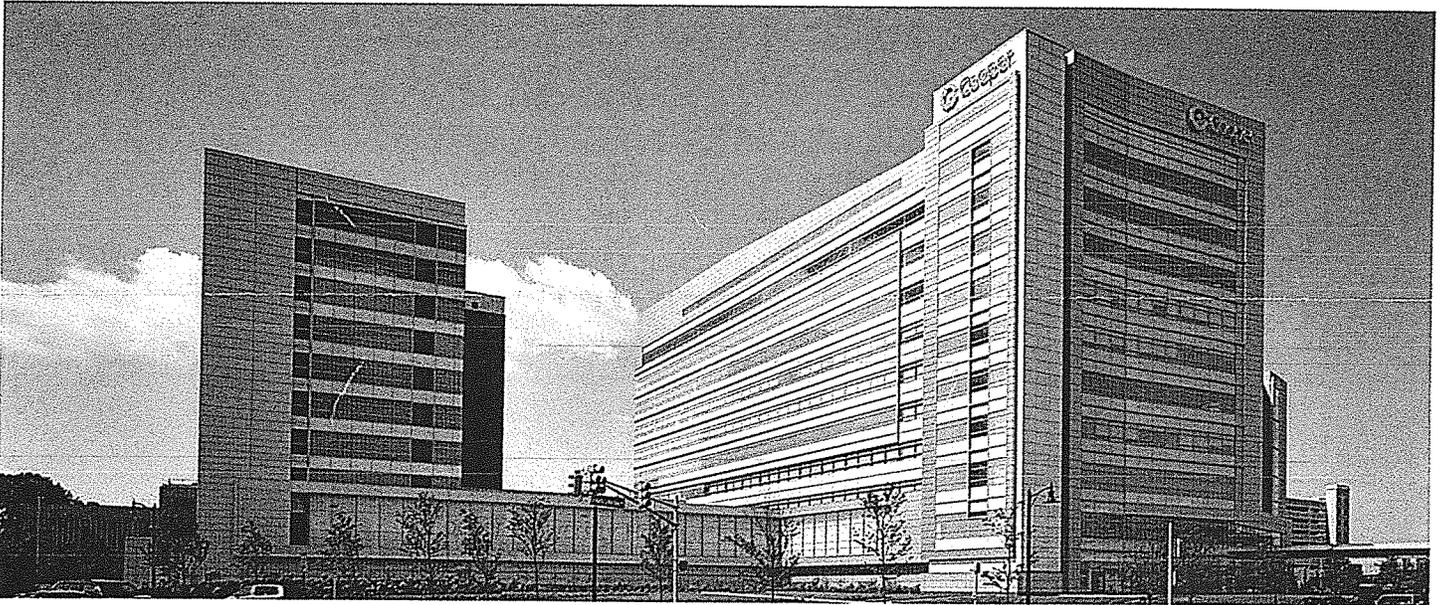
A Special Prescription Helps Cooper University Health Care Serve Patients

Cooper University Health Care is improving all aspects of patient care by using a highly effective "prescription" of Comcast Business Ethernet services to connect its hospitals, medical campuses, lab and imaging facilities, outpatient offices and even physician homes to a secure, private network.

Seeking to roll out a comprehensive Electronic Medical Records (EMR) system, Cooper quickly recognized that its network needed better reliability and scale to support EMRs, improve patient services, and decrease the IT department's workload. Needing to connect many locations across a large geographic area – from

downtown Camden to suburban medical offices and residential homes – Cooper relied on Comcast Business to deliver reliable, scalable bandwidth and a network that could reach and serve its diverse locations.

In addition to supporting EMRs, imaging and the myCooper patient portal, the Comcast Business Ethernet network lets oncologists at Cooper's MD Anderson Cancer Center videoconference with peers to collaborate on patient cases and treatment options, while Cooper medical students use the network to attend remote classes with specialists.



Internet Essentials Helps Residents Conquer Computer Basics

Comcast partners with the Azarel Computer Institute in Atlantic City to provide free computer classes, low cost computers, and affordable Internet service to eligible residents as part of Internet Essentials, the nation's largest broadband adoption program.



Cheryl Brown, Director, Azarel Computer Institute, presents a recent class of computer institute graduates.

Comcast and Goodwill Industries Help Communities Work

Goodwill Industries of Southern New Jersey and Philadelphia honored Comcast with a Community Partnership Award for providing productive, paying jobs to local disabled residents. At Goodwill's Pennsauken-based Outsourcing & Production Fulfillment Center, over

80 disabled employees refurbish more than 400,000 remote controls each year as well as handling digital transport adaptor kit assembly, cable sorting, and power pack refurbishing for Comcast.

Pictured L to R: Goodwill Board member Pam Cyr; Comcast Warehouse & Materials Representative Dale Bishop, Community Investment Director Kimberly Smith, Finance Director Bruce Wright and Goodwill President & CEO Mark B. Boyd at Goodwill's 2014 Proud Awards Dinner.



Supporting the Latina Summit

LUPE Fund's annual Latina Summit brought together more than 350 Latinas for networking and education with help from Comcast. The Latina Summit is the only state-wide conference for Latinas by Latinas in New Jersey.



Pictured L to R: Iveth Mosquera and Peggy Anastos of the LUPE Fund; Wilda Diaz, Mayor, Perth Amboy; and Kimberly Smith, Comcast Director of Community Investment, at the LUPE Fund Latina Summit.

Comcast Awards \$225,000 to 12 Nonprofits

The Comcast Foundation awarded \$225,000 in grants to 12 nonprofit organizations to help them expand digital literacy, promote community service, and build tomorrow's leaders in New Jersey. The following organizations received 2014 Comcast Foundation grants:

- Big Brothers Big Sisters of Essex, Hudson, and Union Counties
- Big Brothers Big Sisters of Mercer County
- Big Brothers Big Sisters of Middlesex and Monmouth Counties
- Boys & Girls Club of Camden County
- Boys & Girls Club of Gloucester County
- Boys & Girls Club of Hudson County
- Boys & Girls Club of Trenton and Mercer County
- Boys & Girls Club of Union County
- Girls Incorporated of Greater Philadelphia and Southern New Jersey
- HISPA (Hispanics Inspiring Students' Performance and Achievement)
- Isles Youth Institute
- Urban League of Hudson County

Plug In and Power Up!

When the electricity goes out, you can Plug In and Power Up! at participating Comcast/XFINITY stores in New Jersey. Comcast, NBC10, and Telemundo62 offer viewers who lose power the ability to recharge their devices FREE at any of the participating locations below. To make sure stores are active during a power outage, visit www.NBC10.com and search for Power Up.

- 130 Black Horse Pike, Suite B-4, Audubon, NJ 08106
- 3246 Dune Drive, Avalon, NJ 08202
- 56 East Commerce Street, Bridgeton, NJ 08302
- 558 Lakehurst Road, Brown Mills, NJ 08015
- 1490 Haddonfield-Berlin Rd (Route 561), Cherry Hill, NJ 08034
- 90 Lake Drive, East Windsor Township, NJ 08520
- 279 Amwell Road, Hillsborough, NJ 08844
- 505 North Main Street, Manahawkin, NJ 08050
- Centerton Square – 42 Centerton Road, #H-1, Mt Laurel, NJ 08054
- 901 Leeds Avenue, Pleasantville, NJ 08201
- 1202 Long Beach Boulevard, Ship Bottom, NJ 08008
- 72 Main Street, South River, NJ 08882
- 830 Route 37, West Toms River, NJ 08755
- 940 Prospect Street, Trenton, NJ 08618
- 3501 Route 42, Turnersville, NJ 08012
- 301 South Main Road, Vineland, NJ 08360
- 4315 New Jersey Avenue, Wildwood, NJ 08260
- 21 Beverly Rancocas Road, Willingboro, NJ 08046
- 304 South Broad Street, Woodbury, NJ 08096

An Eagle's Eye View

Thanks to Comcast's treetop broadband service, anyone can experience the amazing lives of nesting bald eagles. The pair, active since 2005, have laid two eggs, which are due to hatch around mid-March. To watch live-streaming visit <http://www.portal.state.pa.us/portal/server.pt/community/pgc/9106>.



Comcast Unites for United Way

Comcast employees in the Sewell technical center raised more than \$600 for the United Way of Gloucester County.

Comcast's Somerset technical operations team gets in the fundraising picture for United Way.

Pictured L to R: Cheryl Mills, Comcast Technical Administrative Assistant; Michael Gower, Executive Director, United Way of Gloucester County; Mollie Swift, United Way Loaned Executive; and Mark Deberardinis, Comcast Technical Manager.

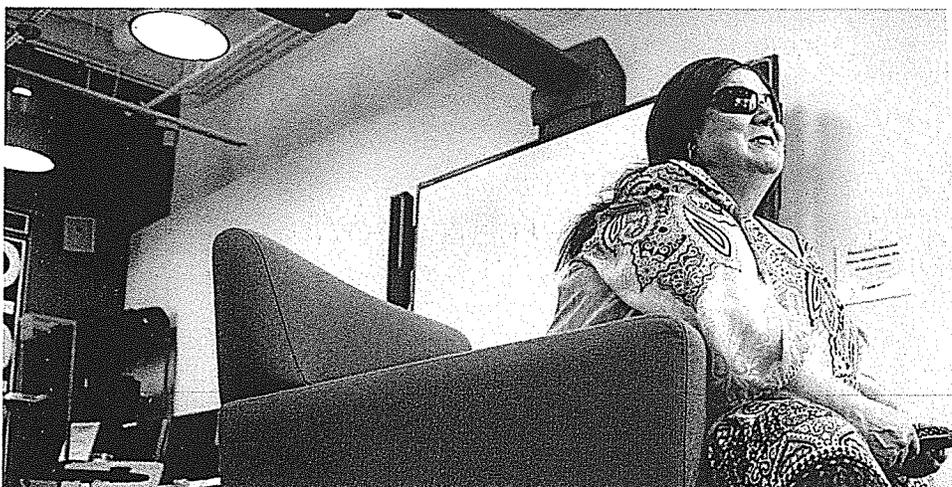


X1 Talks so Many More Can Listen and Enjoy TV

Comcast recently unveiled the first voice-enabled television user interface, a solution that will revolutionize the way XFINITY TV customers, especially those who are blind or visually impaired, navigate the X1 platform. About 19 million U.S. households have at least one member with a disability, and, according to the U.S. Census, there are 8.1 million people with a visual disability. The "talking guide"

empowers these and other customers to access and select TV features as a voice reads aloud program titles, network names and time slots, as well as DVR and On Demand settings.

Kim Charlson, Director of the Talking Book Library at the Perkins School for the Blind in Watertown, MA, and President of the American Council for the Blind, demos the talking guide on the X1 platform.



Work at Home with the Speed and Privacy of a Business Network

Comcast Business recently announced its new Ethernet @Home service for homes within its footprint, providing employees working from home with fast, reliable, and secure connectivity to their corporate network. With Ethernet @Home, business customers, such as healthcare and financial institutions, connect doctors, professors, and analysts who work from home directly to their high-performance corporate network via private links.

"In healthcare, the network is crucial. A key role of healthcare IT is to ensure that clinicians have uninterrupted access to images, Electronic Medical Records [EMRs], and other information to care for patients when and where needed," said Jayashree Raman, Vice President and Chief Information Officer for Cooper University Health Care. "Comcast's Ethernet @Home gives our radiologists the ability to quickly and securely review images and patient files from their homes over Cooper's private network, letting them provide the best care for their patients in a timely manner."



Community Commitment Ranked among Top U.S. Companies

For the second year in a row, Comcast NBCUniversal was recognized as one of the nation's most community-minded companies by The Civic 50, an annual initiative that selects and recognizes companies for their commitment to improve the quality of life in the communities where they do business. Comcast NBCUniversal also ranked first among its communications industry peers. Points of Light, the largest organization in the world dedicated to volunteer service, conducted the survey in partnership with Bloomberg LP. The Civic 50 will help translate good intentions into sound business practices for years to come.

THE CIVIC 50

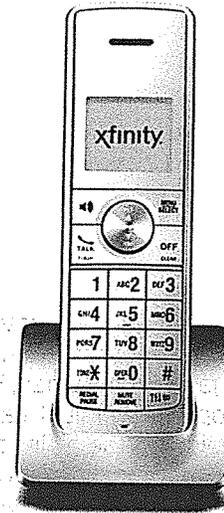


Track Your Tech and Put Valuable Time Back in your Day

Comcast has narrowed its service windows to two hours or less – and, coming soon, you will know when a Comcast technician is arriving and can track his progress too. If you have a scheduled appointment, the MyAccount App will alert you when our technician is about 30 minutes away, and you will be able to track the technician's progress on a map. You can check the app from the office, or wherever you are, and head home when you see we're on our way. If our tech gets tied up at someone else's house, we will let you know that too as well as provide real-time status updates.

Four New Things You Can Do with a Home Phone

With XFINITY Voice, you can connect your home phone to mobile devices in your household and use it as a reliable, secure, and cost-effective “home base” for communicating with friends and family.



1. **Save on your wireless plan.** Talk and text as much as you want, here or while traveling internationally, without using a wireless plan or incurring data roaming charges. Use up to four virtual phone numbers to talk and text from any tablet or WiFi-enabled device.
2. **Easily forward home phone calls to TV, laptop, tablet, or smartphone,** so wherever you are, you won't miss an important call.
3. **See who's calling on any device:** TV, laptop, tablet, or smartphone.
4. **Check your home voicemail remotely.** Listen to your home voicemail or use the readable voicemail feature to quickly read the call transcript. Delete, forward, save, or reply to the voicemail via email.

Comcast Business Shines at Ethernet Excellence Awards



Each year, the Metro Ethernet Forum presents awards for the best products, individuals, and providers in the Ethernet industry. Comcast Business won four top awards for Ethernet excellence, including:

- Best Product/Service of the Year in North America for the best Carrier Ethernet compliant service
- Best Application of the Year in Health for deployment at Cooper University Health Care
- Best Application of the Year in Government for our deployment at the Cumberland County Library System
- Ethernet Industry Person of the Year, Bill Stemper, President of Business Services, for making the biggest impact on the advancement, development, or deployment of Carrier Ethernet Services in the marketplace

Strengthening State, Region, and Local Volunteers

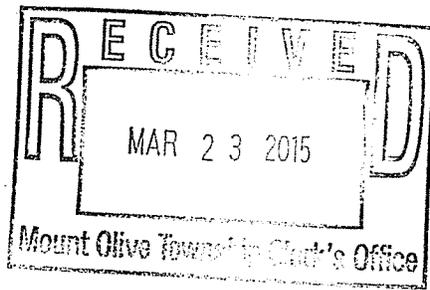
Comcast was the presenting sponsor of the Governor's Conference on Volunteerism, hosting representatives from South Jersey Field of Dreams, Girl Scouts, and Clean Ocean Action, who joined more than 600 individual and corporate volunteers, nonprofit leaders, and AmeriCorps members. Workshops were presented on topics such as volunteer management, fundraising, emergency response, youth/college service, working with veterans, and managing large days of service.

Skip the “Hold:” There’s an App for That!

Avoid “on hold” muzak and get just-in-time answers by using a new XFINITY MyAccount App feature that lets you schedule a time for a Comcast representative to call you – no waiting. Simply enter your phone number, select the time you want us to call (in 15-minute windows), and you're all set. Not a phone person? There is an option to chat with an expert on Twitter. You can even snap a photo of your screen and Tweet it to us, so we can see exactly what you're seeing.



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Comcast Connections

is published by the Freedom Region Government Affairs Department and is distributed to local elected officials and community leaders.

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Maximize your Home WiFi

Here are some tips to make sure your home WiFi is at its best:

1. Don't put your router on the floor or tucked in a cabinet. Get your router off the ground at least five to seven feet if possible and out in the open.
2. Put your router in the center of the home, preferably on the first floor. Install it in an area that makes it easy for the wireless signal to reach all areas of your home.
3. Don't put your router near a window because much of the signal will be sent out the window.
4. Avoid locations near your TV and home appliances (e.g., microwaves and cordless phones) because these components can seriously affect your wireless performance.
5. Keep the router away from the fish tank because wireless signals don't pass well through water.
6. Put the router within a clean line of sight of where you use wireless most often. A central location, off the ground and out in the open, is the ideal location.
7. Limit applications that slow your speed, such as online gaming and video chats.
8. Regularly reboot your router so that you have the latest software updates. You can automatically reboot it by using an old outlet timer.

