

cc: Admin 9/4/14 [Signature]

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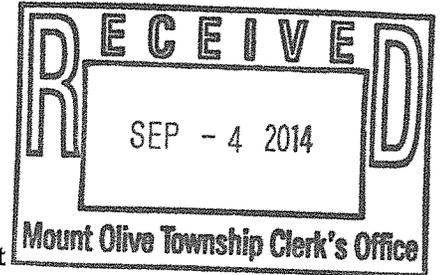


TO: Mayors and Members of the Governing Body
Municipalities served by
Comcast of Northwest New Jersey, LLC

FROM: Molly B. Adams
Government and Regulatory Affairs Manager, Comcast

DATE: September 4, 2014

RE: Channel Changes



Effective September 9, 2014, certain HD channels will become available to additional customers. Customers received notification on their monthly statements, beginning August 1, 2014 :

"IMPORTANT INFO: Effective Sept 9 2014, the following channels will move from Expanded Basic/Digital Starter to Limited Basic: EWTN HD CH 1318, HSN HD CH 806, CSPAN HD CH 1217, and QVC HD CH 808. In addition, HD channels will now be available to customers subscribing to Family Tier service."

Unfortunately, it included erroneous information. The following message is appearing on customer monthly statements, beginning September 9, 2014:

"CORRECTION NOTICE: The message you received with your August bill statement regarding EWTN HD CH 1318, HSN HD CH 806, CSPAN HD CH 1217, and QVC HD CH 808 moving from Expanded Basic/Digital Starter to Limited Basic effective September 9, 2014 was provided in error. Please note that HSN HD CH 806 and QVC HD CH 808 move from Expanded Basic/Digital Starter to Limited Basic as noted but EWTN HD and CSPAN HD are not available in your area. We apologize for any inconvenience."

Should you have any questions about this or another Comcast matter, please do not hesitate to contact Charles L. Smith, Senior Director of Government and Regulatory Affairs, at 908.258.8143 or me at 908.851.6854.