

**Lashway, Lisa**

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**From:** Kari T Cooke [ktcooke@mac.com]  
**Sent:** Monday, September 30, 2013 8:39 PM  
**To:** Canning, Sean; Greenbaum, Rob; Labow, Colleen  
**Cc:** Mania, John; Roman, Alex; Perkins, Ray; Ferrante, John; Nicaastro, Joe; Lashway, Lisa; fcs@dks-law.com  
**Subject:** Thank you

Dear Mr. Mayor,

I wanted to send a letter to thank you, and especially, Sean Canning for helping my mommy and us out today. As we were heading out to pre school today we noticed a horrible icky smell and my mommy thought it was the garbage and took it out. When she got home she noticed the house still smelled funny. My mommy then went outside to water our mums and almost fell over from the horrifying smell that was coming from beneath one of our bay windows. She then realized it was a HUGE (in mommy's mind) dead animal and rushed to call animal control. The woman on the phone, Debbie, was extremely nice to mommy. She politely explained that because it was private property there might not be anything animal control could do and tried to walk mommy thru the proper steps of taking a shovel and placing the animal into a garbage bag.

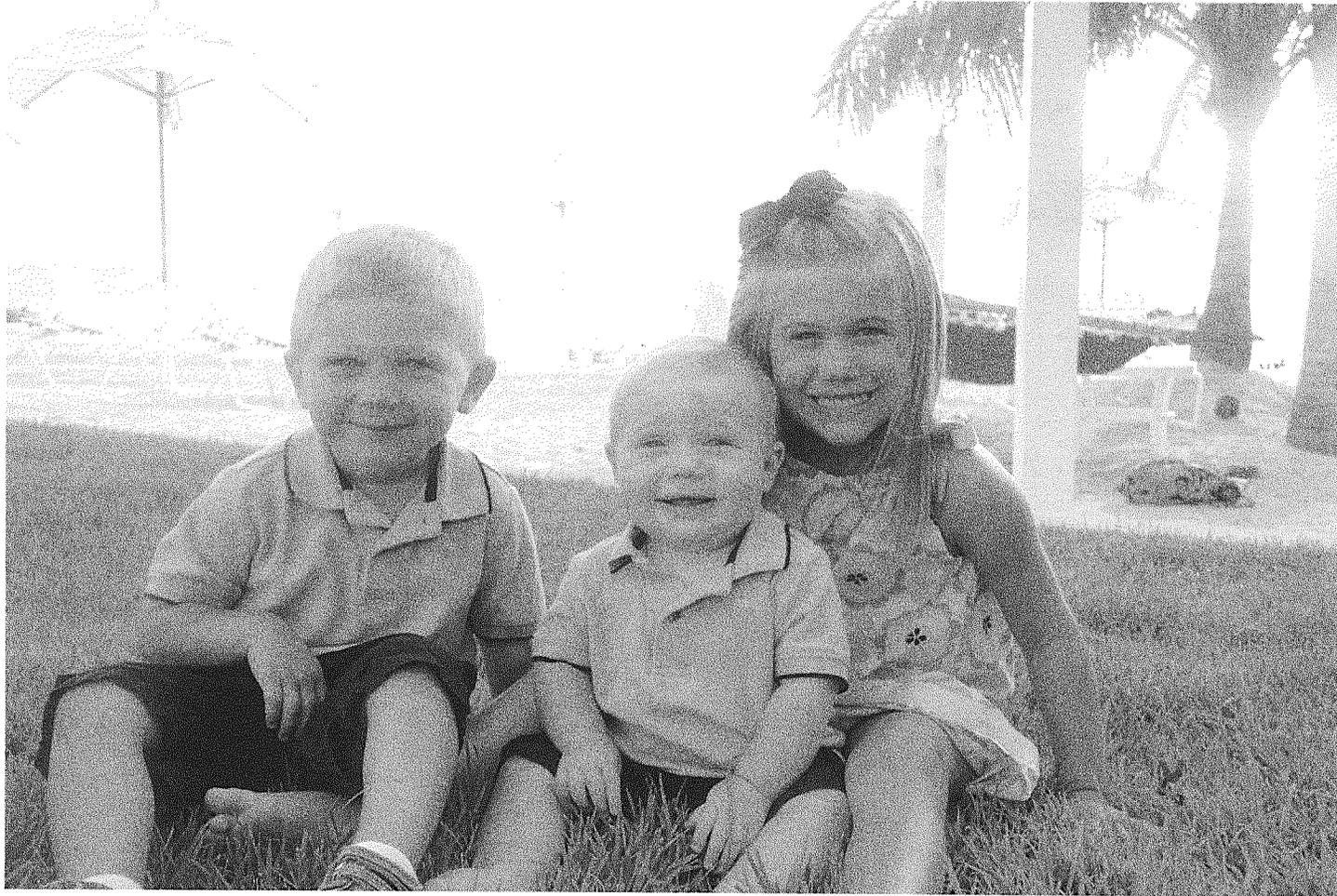
I thought my mommy was going to burst into tears!!! There was no way she could mentally or physically remove this animal. She also couldn't decide what would be worse, bringing us outside to watch her try to do this or leaving us inside by ourselves unwatched (we are 4, 3 and 9 months). She then quickly sent a message to the Mayor to see if he knew of anyone else she could call to have this removed asap. He responded within 10 minutes and said his business administrator would handle the situation. Mommy was soooo happy until she saw Mr. Canning arrive in a shirt, tie, and nice slacks and felt terrible that he was physically coming to remove the animal with his bare hands himself. Mr. Canning was so professional and nice and we can't thank him enough. By the way Mr. Canning said it was a really gross big fox!

It is times like this that we are so happy our mommy and daddy decided to move here to raise the three of us. My mommy grew up here and always says that "we are a product of our environment".

Thank you so very much,  
Sydney (4), Parker (3), and Samuel (9months) Cooke  
Jon & Kari Tortorello Cooke

PS. I also wanted to make a mention that Frank from animal control called later on in the day and said he would be more than happy to

come and remove the animal for me. Great people, great



community.