



MAR 26 2013



FAX

TO: Mayor and Members of the Governing Body
Municipalities served by
Comcast of Northwest New Jersey, LLC

FROM: Charles L. Smith
Director of Government and Regulatory Affairs

DATE: March 26, 2013

RE: **Digital Adapter Channels**

Soon customers served by Comcast of Northwest New Jersey will have access to even more entertainment on their digital adapters.

Starting April 27, 2013 Family Tier and Digital Economy customers will be able to view most of the channels they now receive on their digital set-top box (excluding On Demand, premium and HD channels) on their digital adapter, all at no additional charge. There is nothing customers need to do. It's all part of the Comcast® Customer Guarantee - our promise to continually offer the best and most video choices.

Residential customers will receive notice of this change via an insert in their monthly statements beginning April 1, 2013.

Business customers subscribing to Business Basic will also receive additional channels and notification via the following bill message, beginning April 1, 2013:

"Great News! Beginning April 27, 2013, Business Class Video customers who use a Digital Adapter (DTA) will receive more TV channels. DTAs now receive almost all the same channels as a set-top-box, with the exception of HD channels. There is nothing you need to do, simply enjoy the additional programming."

If you have any questions, please do not hesitate to contact me at 908.258.8143 or e-mail to Charles_smith4@cable.comcast.com.