

L. F. Y. A.

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Lashway, Lisa

From: Perkins, Ray
Sent: Tuesday, December 30, 2008 4:22 PM
To: Sohl, Bill
Cc: Lashway, Lisa
Subject: FW: ***Mount Olive Possible SPAM*** RE: ***Mount Olive Possible SPAM*** Camelot Drive, Budd Lake - No Water Pressure All Week!

Bill,

Let's coordinate a quick meeting with Gene and Tim to review this system after the New Year holiday.

Thanks,
Ray



From: Sally Guglielmi [mailto:sguglielmi1@optonline.net]
Sent: Tue 12/30/2008 3:51 PM
To: Perkins, Ray
Subject: ***Mount Olive Possible SPAM*** RE: ***Mount Olive Possible SPAM*** Camelot Drive, Budd Lake - No Water Pressure All Week!

Dear Mr. Perkins,

Thank you for keeping us up-to-date on the status of the water pressure problem. Please know that we appreciate you taking time from your weekend to visit the site to check on the Water Dept.'s progress. We do appreciate their efforts to find the various leaks. However, the problem was initially brought to their attention the week of December 14th and not corrected until late December 28th which is entirely too long to expect residents to go without showers or flushing toilets upstairs. The Water Dept. has been aware of the lack of water pressure at the top of Camelot Dr. for over 20 years now and has done nothing to rectify the situation to-date. Now that the "last" leak has finally been found, the water pressure is building but water is still visible running down Brookside Ave.

However, we do hope that you will continue to address the longstanding problem of low water pressure at the top of Camelot Drive above the water tower. There must be some way to supply adequate water pressure to the top of Camelot Drive (booster pumps?) and retain the water pressure where it is needed. We pay the same water bills and property taxes as the other residents of Mt. Olive yet the only time we have a shower with normal water pressure is when we go away on vacation. During the summer months our sprinklers are basically useless. Since Mt. Olive Twp. forced the residents at the top of Camelot Drive to close off their wells and hook into the city water system, they should be required to provide at least the water pressure we enjoyed from our well systems not significantly less. We trust that the Mayor, Business Administrator and Town Council will follow through with a long term solution to this 20+ year problem rather than just lowering the level of the water tower, manually turning pumps on and off each day, etc. which may solve the problem of too much water pressure down below, but never solves our problem at the top of Camelot Drive. Please know that we greatly appreciate your efforts on our behalf and hope that Mt. Olive will once and for all provide the necessary upgrades that need to be made to fix this longstanding problem permanently so that the residents at the top of Camelot Drive may also enjoy adequate water pressure necessary for day-to-day living

that other residents of Mt. Olive Twp. experience. The poor water pressure that the residents of Alcrest, Brookside, & Overhill Drives recently experienced due to the leak is what we at the top of Camelot Drive have been forced to live with every day for the past 20+ years. Kindly continue to keep us informed.

Thank you again for your assistance.

Henry & Sally Guglielmi
38 Camelot Drive
Budd Lake, NJ 07828
201.919.7673 (Cell)
sguglielmi1@optonline.net

-----Original Message-----

From: Perkins, Ray [mailto:rayperkins@mtolivetwp.org]
Sent: Monday, December 29, 2008 8:24 AM
To: Sally Guglielmi
Cc: Lashway, Lisa; Mayor David Scapicchio; Sohl, Bill; Mount Olive Township Council
Subject: RE: ***Mount Olive Possible SPAM*** RE: ***Mount Olive Possible SPAM*** Camelot Drive, Budd Lake - No Water Pressure All Week!

Dear Mr. and Mrs. Guglielmi,

I personally visited with the crews on Saturday evening and spent over 2 hours observing their continued determination in finding the leaks. There is nothing more frustrating for these employees than to continue seeking the cause only to find that the one they have repaired has not resolved the entire problem.

The Mayor called me last evening around 6pm to inform that the "last" leak had been identified and repaired.

I'm positive the Mayor and Business Administrator will investigate possible solutions with our Engineer and DPW Director to your points.

Thank you for your patience over this period.

Ray Perkins

From: Sally Guglielmi [mailto:sguglielmi1@optonline.net]
Sent: Sat 12/27/2008 9:29 AM
To: Perkins, Ray
Subject: ***Mount Olive Possible SPAM*** RE: ***Mount Olive Possible SPAM*** Camelot Drive, Budd Lake - No Water Pressure All Week!

Dear Mr. Perkins,

Thank you for your response to my e-mail. This has been a long standing problem for the past 20 years. I as well as many of my neighbors have continually complained to the Water Dept. over the years and have all been told something different. Usually they try to tell each individual neighbor that they are the only one complaining. This is not true. The neighbors recently gathered for a Christmas Party and the topic came up again.

Despite the Mayor's assurances that they will be working around the clock until the problem is alleviated we have found this not to be the case. No one was seen anywhere in the neighborhood digging for a leak all last week until yesterday. Now once again work is suspended over the weekend despite the fact that we still do not have enough water pressure to take a shower. We notified the Water Dept. of a significant loss of pressure on Monday 12/22! Alcrest Ave. was dug up the week prior to that because of a leak. This is unacceptable! It's been over a week since we could take a shower in our home.

This has been a continual problem for the residents for 20+ years and needs to be repaired properly once and for all so the residents at the top of Camelot Drive have adequate pressure to take showers without having to bring a bucket into the shower to rinse off with. The Water Dept.'s solution is to lower the level in the water tower to reduce water pressure down on Alcrest & Brookside so they don't have leaks. This in turn makes the homes above the water tower on Camelot Dr. uninhabitable due to the lack of water pressure. There must be a solution that can retain the water pressure at the top of Camelot where it is needed - restrictor valves and a booster pump perhaps? We need this problem addressed and corrected once and for all instead of putting another band-aid on the problem. Instead of spending tons of money to repaint the water tower and pave the driveway up to it, we would have much preferred to have the necessary repairs made so we could take a shower.

Thank you for responding to my e-mail. Please keep me updated on the status of this issue. Anything you can do to provide relief for the residents at the top of Camelot Drive will be much appreciated!

Henry Guglielmi, III
201.919.7673

-----Original Message-----

From: Perkins, Ray [mailto:rayperkins@mtolivetwp.org]

Sent: Saturday, December 27, 2008 7:50 AM

To: Sally Guglielmi

Subject: RE: ***Mount Olive Possible SPAM*** Camelot Drive, Budd Lake - No Water Pressure All Week!

Mr. & Mrs. Guglielmi,

I received a call from the Mayor last evening informing me of the problems with this water supply system.

He informed that crews are working towards finding leaks in the system and have brought in professional leak detection crews to assist.

The Mayor has assured me they will be working around the clock until the problem is alleviated.

We will be looking into the operation of this water supply system with an Engineering report on proposed modifications if necessary.

Ray Perkins

From: Sally Guglielmi [mailto:sguglielmi1@optonline.net]
Sent: Fri 12/26/2008 10:00 AM

To: Perkins, Ray; Phil Tobey; Steven Rattner; Russ Tepper; Rob Greenbaum;
Labow, Coleen; Roman, Alex
Subject: ***Mount Olive Possible SPAM*** Camelot Drive, Budd Lake - No Water
Pressure All Week!

<https://webmail.mtolivetwp.org/exchange/rayperkins/Drafts/RE:%20***Mount%20Olive%20Possible%20SPAM***%20Camelot%20Drive,%20Budd%20Lake%20-%20No%20Water%20Pressure%20All%20Week!.EML/image001.gif@01C9673E.FCC6A580>

Dear Mr. Perkins,

Once again the residents at the top of Camelot Drive are without sufficient water pressure to shower, flush toilets, run dishwashers, etc. This has been an ongoing problem for over 20+ years. Despite continuous requests and complaints the problem has not been addressed. The water dept. just slaps a band aid on the problem until the next catastrophe. Instead of placing individual restrictor valves on homes downhill from the tower they need to address the problem at the tower with a restrictor valve to keep too much water pressure from going down hill and blowing out the antiquated water pipes and a booster pump at the top of the hill to allow residents above the water tower to be able to take a shower with adequate pressure. We had a house full of guests on Christmas Eve/Christmas with no one being able to take a shower and the upstairs toilets not having sufficient water to flush. This is uninhabitable, unacceptable and inexcusable. We reported a significant drop in water pressure on Monday (12/22). We have been lied to once again that the problem had been found and repaired all the while our water pressure is continuously decreasing. We are now down to less than 10 lbs. of water pressure. Not one water dept. employee was visible in the neighborhood until today (12/26) and they still haven't found and repaired the problem. Alcrest Ave. was dug up almost two weeks ago and they still haven't made the necessary repairs. Once again, we will probably end up losing running water completely. This is an emergency situation. They should be working on it until adequate water pressure is restored not packing up at the end of their regular day and leaving the residents with no water for a week. This problem needs to be repaired properly once and for all. Residents at the top of Camelot Drive are beyond fed up. This has been a continual problem for 20+ years. Fix the problem adequately - not another band aid - and fix it now. It is unacceptable to expect people to go 6 days + without being able to shower and to live with this problem for 20+ years.

Your immediate attention to this problem and the courtesy of a reply would be greatly appreciated. Thank you!

Henry Guglielmi, III

38 Camelot Drive

Budd Lake, NJ 07828

201.919.7673 (Cell)