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Susan Gouveia

From: Lashway, Lisa
Sent: Friday, December 27, 2013 11:50 AM
To: Susan Gouveia; Canning, Sean
Subject: FW: JCP&L Reliability Enhancement Projects
Attachments: 2013-12-27 JCP&L Year End Release.pdf

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Sent: Friday, December 27, 2013 11:30 AM
To: Lashway, Lisa
Subject: JCP&L Reliability Enhancement Projects

Please find attached the year-end press release detailing the 2013 reliability projects completed by JCP&L.

Mike Obremski
Area Manager
JCP&L ---------- The information contained in this message is intended only for the personal and confidential use of the recipient(s) named above. If the reader of this message is not the intended recipient or an agent responsible for delivering it to the intended recipient, you are hereby notified that you have received this document in error and that any review, dissemination, distribution, or copying of this message is strictly prohibited. If you have received this communication in error, please notify us immediately, and delete the original message.

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For Release: December 27, 2013

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JCP&L Completed 2013 Equipment Upgrades Designed to Enhance Service Reliability

Part of $200 Million Company Spent This Year to Expand and Strengthen Electric System and Meet Growing Electric Demand in Region

Morristown, N. J. – Jersey Central Power & Light (JCP&L) has completed scheduled reliability enhancement projects for 2013 on 94 major circuits that serve more than 100,000 customers in northern and central New Jersey. In addition, the company has completed multiple reliability inspection programs by year end, including infrared scans on nearly 400 distribution and sub-transmission lines and inspecting 284 overhead and underground circuits and nearly 34,000 utility poles.

The circuit upgrades include adding automatic reclosing devices, replacing crossarms, lightning arrestors, fuses, animal guards and spacer cable devices as needed, which is expected to help limit the frequency and duration of power outages. The work is part of JCP&L's overall $200 million investment in 2013 designed to help improve service reliability.

"These infrastructure investments are designed to enhance day-to-day service reliability now, along with maintaining our system's capability to handle future load growth," said James Fakult, president, JCP&L. "When combined with the similar investments we made last year, JCP&L remains committed to enhancing the quality of service we provide our customers."

Other highlights of the JCP&L reliability work this year include:

- Completing $25 million of vegetation management along 3,600 miles of electrical lines.
- Energizing the $7.3 million Tewksbury substation.
- Completing a $12 million transmission line upgrade from Whippany to Roseland.
- Completing a new $10 million transmission line from the Larabee to Howell substations in Monmouth County.
- Completing $1 million of upgrades to a 34.5 kilovolt (kV) transmission line in Sussex County.
- Reconnecting service to tens of thousands of customers in Monmouth and Ocean counties as repairs were completed on homes damaged by Hurricane Sandy.

JCP&L also added new employees this year and implemented new tools to enhance communications with customers and public officials:

- Three area managers were added to help maintain closer ties with local officials and the communities they represent.
- JCP&L named its first manager of Emergency Preparedness.
- Partnerships were created with International Brotherhood of Electrical Worker unions in the northern and central service territories to provide extra safety personnel during emergencies.
- "My Town" web pages were added to provide comprehensive municipal information for outages and infrastructure.
- A free smartphone app and text alerts were created to improve customer information and service.

Overall, since 2001 JCP&L has completed more than $2 billion in projects to enhance reliability in its distribution and transmission systems.

JCP&L is a subsidiary of FirstEnergy Corp. (NYSE:FE). JCP&L serves 1.1 million New Jersey customers in the counties of Burlington, Essex, Hunterdon, Mercer,

Middlesex, Monmouth, Morris, Ocean, Passaic, Somerset, Sussex, Union and Warren. Follow JCP&L on Twitter @JCP_L, on Facebook at www.facebook.com/JCPandL, or online at www.jcp-l.com.

Editor's Note: Photos of JCP&L personnel working on an electrical line in Robbinsville, N. J. to enhance service reliability are available for download on Flickr.

Forward-Looking Statements: This news release includes forward-looking statements based on information currently available to management. Such statements are subject to certain risks and uncertainties. These statements include declarations regarding management's intents, beliefs and current expectations. These statements typically contain, but are not limited to, the terms "anticipate," "potential," "expect," "will," "intend," "believe," "estimate" and similar words. Forward-looking statements involve estimates, assumptions, known and unknown risks, uncertainties and other factors that may cause actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. Actual results may differ materially due to the speed and nature of increased competition in the electric utility industry, in general, and the retail sales market in particular; the impact of the regulatory process on the pending matters before the Federal Energy Regulatory Commission and in the various states in which we do business including, but not limited to, matters related to rates and pending rate cases; the uncertainties of various cost recovery and cost allocation issues resulting from American Transmission Systems, Incorporated's realignment into PJM Interconnection LLC; economic or weather conditions affecting future sales and margins; regulatory outcomes associated with storm restoration, including but not limited to Hurricane Sandy, Hurricane Irene and the October snowstorm of 2011; changing energy, capacity and commodity market prices including, but not limited to, coal, natural gas and oil, and availability and their impact on retail margins; the continued ability of our regulated utilities to recover their costs; costs being higher than anticipated and the success of our policies to control costs and to mitigate low energy, capacity and market prices; other legislative and regulatory changes, and revised environmental requirements, including possible greenhouse gas emission, water discharge, water intake and coal combustion residual regulations, the potential impacts of Cross-State Air Pollution Rule, Clean Air Interstate Rule (CAIR), and/or any laws, rules or regulations that ultimately replace CAIR, and the effects of the United States Environmental Protection Agency's Mercury and Air Toxics Standards rules including our estimated costs of compliance; the uncertainty of the timing and amounts of the capital expenditures that may arise in connection with any litigation, including New Source Review litigation or potential regulatory initiatives or rulemakings (including that such expenditures could result in our decision to deactivate or idle certain generating units); the uncertainties associated with the deactivation of certain older regulated and competitive fossil units including the impact on vendor commitments, and the timing thereof as they relate to, among other things, Reliability Must-Run arrangements and the reliability of the transmission grid; adverse regulatory or legal decisions and outcomes with respect to our nuclear operations (including, but not limited to the revocation or non-renewal of necessary licenses, approvals or operating permits by the Nuclear Regulatory Commission or as a result of the incident at Japan's Fukushima Daiichi Nuclear Plant); issues arising from the indications of cracking in the shield building at Davis-Besse; the impact of future changes to the operational status or availability of our generating units; the risks and uncertainties associated with litigation, arbitration, mediation and like proceedings, including, but not limited to, any such proceedings related to vendor commitments; replacement power costs being higher than anticipated or not fully hedged; the ability to comply with applicable state and federal reliability standards and energy efficiency and peak demand reduction mandates; changes in customers' demand for power, including but not limited to, changes resulting from the implementation of state and federal energy efficiency and peak demand reduction mandates; the ability to accomplish or realize anticipated benefits from strategic and financial goals including, but not limited to, the ability to reduce costs and to successfully complete our announced financial plans designed to improve our credit metrics and strengthen our balance sheet, including but not limited to, proposed capital raising and debt reduction initiatives, and the proposed sale of non-core hydro assets; our ability to improve electric commodity margins and the impact of, among other factors, the increased cost of fuel and fuel transportation on such margins; the ability to experience growth in the Regulated Distribution and Regulated Transmission segments and to continue to successfully implement our direct retail sales strategy in the Competitive Energy Services segment; changing market conditions that could affect the measurement of liabilities and the value of assets held in our Nuclear Decommissioning Trusts, pension trusts and other trust funds, and cause us and our subsidiaries to make additional contributions sooner, or in amounts that are larger than currently anticipated; the impact of changes to material accounting policies; the ability to access the public securities and other capital and credit markets in accordance with our announced financial plan, the cost of such capital and overall condition of the capital and credit markets affecting us and our subsidiaries; actions that may be taken by credit rating agencies that could negatively affect us and our subsidiaries' access to financing, increase the costs thereof, and increase requirements to post additional collateral to support outstanding commodity positions, letters of credit and other financial guarantees; changes in national and regional economic conditions affecting us, our subsidiaries and our

major industrial and commercial customers, and other counterparties including fuel suppliers, with which we do business; issues concerning the stability of domestic and foreign financial institutions and counterparties with which we do business; the risks and other factors discussed from time to time in our United States Securities and Exchange Commission filings, and other similar factors. The foregoing review of factors should not be construed as exhaustive. New factors emerge from time to time, and it is not possible for management to predict all such factors, nor assess the impact of any such factor on FirstEnergy's business or the extent to which any factor, or combination of factors, may cause results to differ materially from those contained in any forward-looking statements. FirstEnergy expressly disclaims any current intention to update, except as required by law, any forward-looking statements contained herein as a result of new information, future events or otherwise.

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