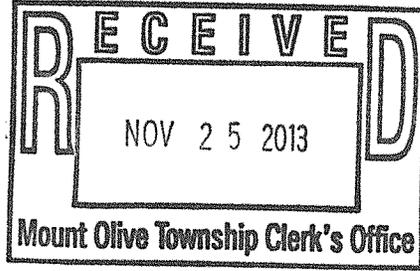


11-25-13 CC: Admin SJ



FAX

TO: Mayor and Members of the Governing Body  
Municipalities served by:  
Comcast of Jersey City, LLC  
Comcast of the Meadowlands, LLC  
Comcast of Northwest New Jersey, LLC  
Comcast of Plainfield, LLC  
Comcast of New Jersey II, LLC

FROM: Molly B. Adams, Government and Regulatory Affairs Manager

DATE: November 25, 2013

RE: Cable Channel and Price Changes

Please be advised that the following notifications will appear on residential customer statements, beginning November 21, 2013:

"IMPORTANT INFORMATION: Effective January 28, 2014, Oxygen ch 123 and Oxygen HD ch 1334 will move from Digital Preferred to Expanded Basic ch 123 and Digital Starter HD ch 1334 respectively. Oxygen ch 123 will no longer be available with a subscription to MultiLatino Max."

"IMPORTANT INFO: Effective January 29, 2014, INDEMAND 3 – PPV ch 503 will no longer be available and VIVID will launch on ch 545."

Additionally, please be advised that the following notifications will appear on residential customer statements, beginning December 16, 2013:

"IMPORTANT INFO: The SurePrice (months 13-24) for any new subscription to our XF Triple Play and MultiLatino Paquete Triple Play bundles on or after December 18, 2013 will be as follows: Starter XF \$124.99, Preferred XF \$134.99; HD Preferred XF \$144.99, HD Preferred Plus XF \$164.99, HD Premier XF \$184.99, HD Complete XF \$224.99, MultiLatino Max Paquete \$124.99, MultiLatino Ultra Paquete \$134.99, MultiLatino Ultra HD Paquete \$144.99, MultiLatino Ultra HD Plus Paquete \$164.99 and MultiLatino Total HD Paquete \$184.99. Prices exclude applicable taxes and fees."

Additionally, there will be several price changes impacting certain Business Class customers. The following notifications will appear on customer statements, beginning November 21, 2013:



# FAX

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Version 1 for commercial customers subscribing to Basic video service:

"PRICE INFORMATION: Starting January 1, 2014, we will reduce your monthly charge for video services by \$1.00, and begin to itemize a monthly charge of \$1.50 on your account called the Broadcast TV Fee. The Broadcast TV Fee defrays the rising costs of retransmitting broadcast television signals. In recent years, the cost of retransmitting broadcast television signals has increased significantly, and we want to address these more recent increases through a separate itemized charge so that they are clear to you. We know you may have questions about these changes. Feel free to visit us at [business.comcast.com/BroadcastTVFee](http://business.comcast.com/BroadcastTVFee) or call us at 800-391-3000. Thank you for choosing Comcast. We value you as a customer, and look forward to continuing to serve you. Prices exclude applicable fees and taxes, and are subject to change."

Version 2 for commercial customers subscribing to Information and Entertainment, Digital Standard, and Digital Preferred video service:

"IMPORTANT PRICE INFORMATION: Starting January 1, 2014, we will itemize a monthly charge of \$1.50 on your account called the Broadcast TV Fee in order to defray the rising costs of retransmitting broadcast television signals. In recent years, the cost of retransmitting broadcast television signals has increased significantly, and we want to address these more recent increases through a separate itemized charge so that they are clear to you. We know you may have questions about these changes. Feel free to visit us at [business.comcast.com/BroadcastTVFee](http://business.comcast.com/BroadcastTVFee) or call us at 800-391-3000. Prices exclude applicable fees and taxes, and are subject to change."

Finally, the following notification will appear on Business Class customer statements, beginning December 1, 2013:

"Effective 2/1/14, Comcast will charge a service fee of \$9.95 (plus taxes) to make certain feature or service changes to a commercial account, and a \$49.95 fee (plus taxes) for a truck roll to disconnect/remove equipment. For additional details, please visit [www.business.comcast.com/COSfee](http://www.business.comcast.com/COSfee)"

Should you have any questions about this or another Comcast matter, please do not hesitate to contact Charles L. Smith, Director of Government Affairs, at 908.258.8143 or me at 908.851.6854.