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## Susan Gouveia

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**From:** Lashway, Lisa  
**Sent:** Monday, November 04, 2013 8:40 AM  
**To:** Canning, Sean; Susan Gouveia  
**Subject:** FW: Important Verizon Information

Lisa Lashway  
Mt. Olive Twp. Clerk  
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PO Box 450  
Budd Lake, NJ 07828

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**From:** Maietta, Deana M [mailto:deana.m.maietta@verizon.com]

**Sent:** Friday, November 01, 2013 11:55 PM

**To:** karen.ventura@aberdeenj.org; gwenmccarthy@allendalenj.gov; losborn@allenhurstnj.org; GTANNO@ALPINENJ.ORG; STEPHEN.KAY@CITYOFASBURY PARK.COM; dharris@ahnj.com; AVONBORO@AOL.COM; rsloan@baynj.org; JSULLIVAN@BEDMINSTER.US; KNASH@BELLEVILLE.NJ.ORG; aaudio@boro.belmar.nj.us; boroclerk@bergenfield.com; aminkoff@bhtwp.com; DSZABO@BERNARDS.ORG; SJONES@BERNARDSVILLEBORO.ORG; LPALAGANO@BLOOMFIELDTWPNJ.COM; bshepard@boontontownship.com; dgodleski@boundbrook-nj.org; masolinski@bradleybeachnj.gov; SHARON.BRIENZA@BRANCHBURG.NJ.US; BWTCLERK@BRIDGEWATER.NJ.GOV; THOMASNOLAN601@HOTMAIL.COM; loneill@caldwell-nj.com; busadmin@carlstadtnj.us; TOWNCLERK@CEDARGROVENJ.ORG; SCALJEAN@CHATHAMBOROUGH.ORG; glaconte@chathamtownship.org; CISEMANN@CHESTERTOWNSHIP.ORG; CLERK@OURCLARK.COM; szoklu@cliffsideparknj.gov; BNAGY@CLIFTONNJ.ORG; CLOSTERBOROUGHCLERK@YAHOO.COM; rbowden@colts-neck.nj.us; T-RROWLEY@CRANFORDNJ.ORG; ADMINISTRATOR@DEALBOROUGH.COM; SUSANDEMBORO@AOL.COM; CLERK@DENVILLE.NJ.ORG; MVERGA@DOVER.NJ.US; SCONNELLY@DUMONTBORO.ORG; NPERRY@EASTBRUNSWICK.ORG; PAULAM@EASTHANOVERTOWNSHIP.COM; boroughofeastnewark@verizon.net; cynthiab@ci.east-orange.nj.us; dmicci@easttrutherfordnj.net; CLERK@EAST-WINDSOR.NJ.US; CLERK@EATONTOWNNJ.COM; BARBARA@EDGEWATER.NJ.ORG; CLERK@EDISONNJ.ORG; YROBERTS@ELIZABETHNJ.ORG; kkazmark@elmwoodparknj.us; CLERK@EMERSONNJ.ORG; clerk@cityofenglewood.org; lduffy@englewoodcliffsnj.org; CLERK@ENGLISHTOWNNJ.COM; CLERK@ESSEXFELLSBORO.COM; ACINQUEGRANA@FHBORO.NET; MUNCLERK@FAIRLAWN.ORG; dcafone@fairfieldnj.org; DTESTAFV@VERIZON.NET; emcgovern@fanwoodnj.org; dhicks@farhillsnj.org; kfarrington@farmingdaleborough.org; SWILLIAMS@FLORHAMPARKBORO.NET; N-GRANT@FORTLEENJ.ORG; SBLEEKER@FRANKLINLAKES.ORG; ANNMARIE.MCCARTHY@TWP.FRANKLIN.NJ.US; TDIBENEDETTO@FREEHOLDBORO.ORG; TWARNER@TWP.FREEHOLD.NJ.US; garfieldclerk@optonline.net; C-ARIEMMA@GARWOOD.ORG; MJROHAL@GLENRIDGENJ.ORG; JSCALIA@GLENROCKNJ.NET; kcupit@greenbrooktpw.org; townclerk@mygutenberg.com; DHECK@HACKENSACK.ORG; ASUSEN@HALEDONBORONJ.COM; JGIORGIO@HANOVERTOWNSHIP.COM; RMSEES@BERGEN.ORG; FAY@HAWORTHNJ.ORG; LDIBELLA@HAWTHORNENJ.ORG; EGRANDI@HAZLETTWP.ORG; S.BOHINSKI@HELMETTABORO.COM; JHULLINGS@HPBORO.COM; ccummins@highlandsborough.org; PBOREK@hillsborough-nj.org; SWITKOWSKI@HILLSDALENJ.ORG; drhillsideclerk@aol.com; CITYCLERK@HOBOKENNJ.ORG; BORCHERSL@HO-HO-KUSBORO.COM; info@holmdeltownship-nj.com; CLERK@TWP.HOWELL.NJ.US; LREIBRICH@interlakenboro.com; HAROLDEWIENER@HOTMAIL.COM; jamesburg@jamesburgborough.org; LHARVIN@JEFFERSONTOWNSHIP.NET; RBYRNE@JCNJ.ORG; THOMAS.CUSICK@KEANSBURG-NJ.US; PCARPENTER@KEARNYNJ.ORG; HLIPEK@KENILWORTHNJ.ORG; lwright@keyportonline.com; LHEMMER@LEONIANJ.GOV;

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**Subject:** Important Verizon Information

Dear Municipal Official:

This is to inform you that, due to the rising cost of providing quality programming, the rate for several FiOS TV packages will be increasing. Additionally, the Regional Sports Network fee will increase from \$2.42 to \$3.48; this fee will also be introduced for customers previously excluded. Further, the monthly rate for FiOS TV High Definition and Standard Definition Set Top Boxes will increase \$1 per box, including Set Top Boxes that are part of an equipment package. These changes will become effective on or after December 1, 2013. Customers subscribed to a term contract or promotional price guarantee offering will not experience an increase on their TV plan until the end of the contract or promotional price guarantee. Affected customers will receive the attached sample Bill Messages began October 1, 2013.

	Current Price	New Price
FiOS TV La Conexion	\$27.00	\$35.00
FiOS TV La Conexion	\$39.99	\$47.99
FiOS TV La Conexion	\$54.99	\$62.99
FiOS TV Extreme HD	\$64.99	\$72.99
FiOS TV Extreme HD	\$74.99	\$82.99
FiOS TV Prime HD	\$64.99	\$72.99
FiOS TV Ultimate HD	\$89.99	\$97.99
FiOS TV Essentials	\$64.99	\$72.99
FiOS TV Essentials	\$54.99	\$62.99
FiOS TV Select HD	\$49.99	\$57.99
Regional Sports Network*	\$2.42	\$3.48
<b>Equipment</b>		
Standard and Hi Definition Set Top Boxes	\$6.99	\$7.99
Equipment Package - 2 TVs	\$13.98	\$15.98
Equipment Package - 3 TVs	\$20.97	\$23.97
Equipment Package - 4 TVs	\$27.96	\$31.96
Equipment Package - 5 TVs	\$33.99	\$38.99
Equipment Package - 6 TVs	\$39.99	\$45.99
Equipment Package - 7 TVs	\$45.99	\$52.99
Equipment Package - 8 TVs	\$51.99	\$59.99
Equipment Package - 9 TVs	\$57.99	\$66.99
Equipment Package - 10 TVs	\$63.99	\$73.99

\*Where applicable

We realize that our customers have other alternatives for entertainment and our goal is to offer the best choice and value in the industry. Verizon appreciates the opportunity to conduct business in your community. Should you or your staff have any questions, please contact me.

Sincerely,

**Deana Maietta**

Verizon FiOS Franchise Management  
MidAtlantic Region (DE/NJ/PA)  
1 Verizon Way VC21E049  
Basking Ridge, NJ 07920  
Office 908 559-2619  
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## Bill Messages

### FiOS Rate Increase

In order to continue to bring you quality service, at times we need to raise our rates. On or after 30 days from the date of this bill, the base monthly rate for your FiOS Bundle, FiOS TV, or FiOS Internet plan will increase by \$8. If you would like to keep your current service as is, no action is required and any credits or discounts remain in effect until their original expiration date. If you have recently signed up for a new 2-year bundle agreement you may disregard this notice. We offer many other bundle options that can help you get the most for your money. Just call and a FiOS rep will help find the best value for you. You may even be eligible for a special offer when you switch to a new FiOS bundle with a two-year agreement and two-year price guarantee. Call 1-888-678-8087 (Mon.–Fri., 8am–9pm; Sat., 9am–5pm) or go to [verizon.com/fios/1ik](http://verizon.com/fios/1ik) for more information. Be sure to have your Verizon bill handy for reference.

### Regional Sports Network Fee

At Verizon, we strive to bring you the best entertainment experience. In an effort to manage our rising programming costs, on or after 30 days from the date of your bill, we are increasing the Regional Sports Network Fee from \$2.42 to \$3.48 per month. This monthly fee helps to cover the high costs Verizon pays to Regional Sports Networks to deliver professional and collegiate sports programming in each local team's territory. Verizon offers alternative packages that do not include Regional Sports Networks and are not subject to this fee.

### Regional Sports Network Fee

At Verizon, we strive to bring you the best entertainment experience. In an effort to manage our rising programming costs, we are introducing a Regional Sports Network Fee. This monthly fee helps to cover the high costs Verizon pays to Regional Sports Networks to deliver professional and collegiate sports programming in each local team's territory. On or after 30 days from the date of this bill, a fee of \$3.48 will be applied to your monthly bill. Verizon offers alternative packages that do not include Regional Sports Networks and are not subject to this fee.

## **Set Top Box Rate Increase**

**To continue providing you with quality service and product innovation, beginning December 1, 2013, the monthly rate for FiOS High Definition and Standard Definition Set Top Boxes will increase \$1 per box, including Set Top Boxes that are part of an equipment package, for customers in Northern New Jersey. To find out if you are in an affected area, go to [verizon.com/nnj](http://verizon.com/nnj). This rate increase will not apply to Set Top Boxes that are subject to an equipment promotional offer. If you would like to review your current services and equipment options, please visit [verizon.com/all](http://verizon.com/all).**